

Channel Registration Form

Debit -cum -ATM Card / Internet Banking / Mobile Banking / Phone Banking / E-mail Statement
(for existing Individual Customers / HUF/ Sole Proprietorship concerns).

Customer Information & Personal Details

Customer ID: (Existing Customers) Branch Name: _____ City: _____

Account Holder Name: _____
First Name Middle Name Last Name

Date of Birth: Mother's Maiden Name: _____

Mobile Number (with country code as in Bank's record): _____ Email ID (as in Bank's record): _____

Channel Services (please tick from the options A/B/C/D/E)

I/We wish to register for the following Channel Services/Debit-cum- ATM card provided by IDBI Bank to access/transact on my/our account(s).

Fill in this section if you do not have a Debit/ATM Card and wish to apply

A ☐ **Debit cum ATM Card** (Please indicate the name(s) to be embossed on the card). ☐ **Domestic Validity** or ☐ **International Validity**

☐ **Primary Card**

Primary Account Number

1st Applicant: _____

☐ **Add on Cards** (For Joint Account Holders only)

2nd Applicant: _____

3rd Applicant: _____

Linking of existing accounts to Debit-cum-ATM Card

Fill in this section if you have applied for/already have a Debit-cum-ATM Card and wish to link other existing savings and/or current account(s), where the mode of operation is Self/Anyone/Either or Survivor, please provide details of such accounts in the below section.

Debit/ATM Card Number: _____ Primary Account Number: _____

I wish to attach the following account(s) to my Debit/ATM card.

Secondary Account Number(s): 1. _____ 2. _____ 3. _____

B ☐ **Internet Banking** (Additional Declaration available at the branch to be furnished for HUF and Minor Accounts).

Note:

- You will be assigned a default per day transaction limit of ₹1,00,000/- by the bank, consisting of the following transaction type sub-limits:
 - a) ₹50,000/- [Funds transfer to own and third party accounts within IDBI Bank]
 - b) ₹50,000/- [Funds transfer through NEFT + Bill Payments + Visa Money Transfer + Online e-Commerce transactions + Online Tax Payments]
- For Increase in the above default daily transaction limits, request for and submit the FT Limit Enhancement form available with your Branch.
- For HUF and Minor accounts (operated by Natural Guardian), a separate declaration has to be submitted with the Channel Registration Form.

Linking of existing Demat Accounts

I wish to link and access through Internet Banking the following Demat Account(s) held in my name.

1) Link my Demat A/c No. _____ with ☐ NSDL / ☐ CDSL

2) Link my Demat A/c No. _____ with ☐ NSDL / ☐ CDSL

C ☐ **Mobile Banking**

☐ View Access ☐ Full Access ☐ Restricted Txns (Self accounts funds transfer, Bill Payments, Mobile/ DTH Recharge)

Note:

- Default Browser Banking per day txn limits (consolidated) of ₹25,000/- will apply for all txns. For SMS Banking ₹5000/- per day.
- Customer is responsible for ensuring that his/her Mobile no. is updated in the Bank's records. In the absence of a valid mobile no. (including country code) the application will not be processed.
- The mobile no. available in the Bank's record will be automatically linked for the mobile channel services.
- Telecom Service Provider charges (wherever applicable) for respective mobile access channel will be borne by the customer as per individual billing plans.

D ☐ **Phone Banking**

Please enroll me for the following Phone Banking services:

☐ Enquiry and Financial Transaction access

Note:

- Telephone Personal Identification Number(TPIN)* for Personal Banking customers can be generated/ re-generated through the Call Center, except for below mentioned account types, where the TPIN needs to be obtained through filling up of form at branches:
*Partnership account, Pvt. Ltd. / Public Ltd. (Enquiry Access only), Accounts with mode of operation as "Jointly" and customers with Financial access facility.
- Fund Transfer, Bill payment transactions through Phone Banking can be done only for pre-registered beneficiaries and only if you are activated for Financial Transaction rights.
- Attach and sign the term and conditions annexure for phone banking services (available at the branch), in case you opt for financial transaction access rights.

E ☐ **Statement by E-mail**

I/we wish to subscribe for receiving account statement(s) by Email, on the Email address as in the Bank's record/mandated in this application form.

*Printed paper statements sent to your mailing address will be discontinued on opting for this facility. (Please select only if you wish to stop receiving physical statements).

For Savings/ Current Bank Account Holders

Savings Account Number(s)	Frequency*
_____	☐ Monthly ☐ Quarterly
_____	☐ Monthly ☐ Quarterly

Current Account Number(s)	Frequency*
_____	☐ Daily ☐ Monthly
_____	☐ Daily ☐ Monthly

* Please exercise any one of the above frequency options. ☐ Tick here to avail transactional alerts for ₹5000/- and above by E-mail

Comprehensive Declaration

"I/We, through this Retail Channel Registration Form, do hereby request IDBI Bank Ltd. (the Bank) to allow me/us to access and use the channel Services. I/We have read, understood, accept and agree to abide by the Terms & Conditions prescribed or which may be prescribed, for usage of the selected Channel Service (including the Terms & Conditions that are or may be hosted on the website <http://idbibank.com> or <http://idbi.com>) and also agree to abide by any amendments to such Terms & Conditions, which may be prescribed by the Bank from time to time. I/We authorise the Bank to debit my/our account/s, for service charges, as may be applicable from time to time (or amended as per the Schedule of Charges/Fees). I/We understand that the Bank may reject this application form or at its sole discretion, discontinue any of the Channel Services completely or partially without any prior notice to me/us. I/We also hereby authorise the Bank to automatically link with the Channel Services, all the new account/s which may subsequently be opened in single/joint names.

I/We agree and hereby authorise the Bank to exchange, share or part all the information, data or documents relating to my/our application with other IDBI Group of companies/ Banks/ Financial Institutions/ Credit Bureaus/ Agencies/ Statutory Bodies/ such other persons as the Bank may deem necessary and I/We shall not hold the Bank liable for exchange/sharing or parting with such information.

I/We declare that all the particulars and information given in this application form are true, correct, and complete in all respects and I/we have not suppressed any information. Further, I/We undertake to provide any information that the Bank may require.

Account Holder Name (Primary): _____ Signature: _____ Date: _____

In case of joint holder accounts, all account holders must sign. I/We authorize the main applicant to access the account(s) & associated services via the channels selected in this form.

	Name	Signature
Joint Holder 1		
Joint Holder 2		
Joint Holder 3		

For Bank Use Only

Branch Use: **Confirmed that:**

☐ Signatures of all account holders verified. ☐ This is not a jointly operated account. ☐ Mobile no. and Email ID mentioned in the form updated in Finacle.

Remarks _____ SOL ID _____

Particulars Checked by	Verified by SOM/BH
Name _____ EIN: _____	Name _____ EIN: _____
Signature: _____ Date:	Signature: _____ Date:

CPU / RPU Use: CRF Received for processing on _____

Service Requests

☐ **Debit-cum-ATM Card** Processed on:

Initiated by (Name, EIN & Signature): _____

Verified by (Name, EIN & Signature): _____

☐ **Internet Banking** Processed on:

Initiated by (Name, EIN & Signature): _____

Verified by (Name, EIN & Signature): _____

☐ **Phone Banking** Processed on:

Initiated by (Name, EIN & Signature): _____

Verified by (Name, EIN & Signature): _____

☐ **Mobile Banking** Processed on:

Initiated by (Name, EIN & Signature): _____

Verified by (Name, EIN & Signature): _____

☐ **Statement by Email** Processed on:

Initiated by (Name, EIN & Signature): _____

Verified by (Name, EIN & Signature): _____

Branch Stamp

Safe Banking Guidelines for Channel Usage:

- ✓ Keep your Card, Internet & Mobile Banking details highly CONFIDENTIAL. Card details include 16 digit card number, card validity (expiry date), 3 digits CVV number, ATM PIN & OTP, Verified by VISA, MasterCard SecureCode. Internet & Mobile Banking details include Login id, Passwords, Online Shopping Password (OSP), One Time Password (OTP) and Unique Registration Number (URN), Telephone Personal Identification Number (TPIN).
- ✓ DO NOT RESPOND to Phone calls, E-mails, SMS etc. requesting you to provide confidential details of your card or internet/mobile banking for any reason. Even if the call, Email or SMS seemingly appears to be originating from IDBI Bank /RBI/ Income-tax office/ VISA/ MasterCard / ATM Cell or any other entity or service provider.
- ✓ Keep your PIN & passwords top secret, do not write them down. Kindly change them often.
- ✓ Use the Virtual Keypad while transacting through internet banking.
- ✓ Ensure the website you are visiting is secure. The URL of the website should start with 'https://' ('s' stands for secured)
- ✓ DO NOT handover your Card and/or provide ATM PIN details to ATM guards or anybody else, while transacting at an ATM.
- ✓ Keep your mobile number / e-mail id / address updated with bank to get transaction alerts / account statement or any other communication from the bank.
- ✓ If you receive any transaction alert through SMS/ E-mail which is not executed by you, Immediately call customer care for details and/or to hotlist/ cancel your card/ Internet or Mobile Banking access.
- ✓ Visit our website **www.idbi.com** for more details on Safe banking.

Important Information:

- 1 Customers having a valid Debit Card and mobile number registered with the bank, will receive Internet/ Mobile Banking Activation message via SMS on successful registration. Kindly visit www.idbibank.com and click on 'Set Password Online' link to create your passwords and set channel/ transaction access rights.
- 2 Type the following link: **m.idbibank.com** on your mobile browser after generating the mobile banking password to access Mobile Banking services (browser version).
- 3 Internet & Mobile Banking Login and Transaction access will be provided to First/Primary account holder.
- 4 Internet & Mobile Banking will not be provided in Joint Accounts where the mode of operation is other than Self /Anyone or Survivor/Either or Survivor.
- 5 All accounts attached (existing and opened later) to a Customer ID will be automatically linked/ provided access through Internet & Mobile Banking.
- 6 SMS Banking channel will be default enabled on successful registration for Mobile Banking. To enable/ disable additional channels e.g. Browser/ USSD, please visit 'Set Password Online' as stated in point 1.
- 7 Customer ID and Telephone Personal Identification Number (TPIN) Authentication is required for availing Phone Banking Services.
- 8 Debit Card and ATM PIN Authentication would be required for availing Financial transaction services through IVR.

Default Channel Limits:

You will be assigned the following default per day transaction limits for respective channels.

Internet Banking:

- a) ₹50,000/- [Funds transfer to own and third party accounts within IDBI Bank].
- b) ₹50,000/- [Funds transfer through NEFT + Bill Payments + Visa Money Transfer + Online e-commerce transactions + Online Tax Payments].

Mobile Banking:

Default Browser Banking per day transaction limits (consolidated) of ₹25,000/- will apply for all txns. For SMS Banking ₹5000/- per day.

Phone Banking:

- a) ₹25,000/- [Funds transfer to own and third party accounts within IDBI Bank].
- b) ₹25,000/- [Funds transfer through NEFT + Bill Payments].

Debit Card:

Separate cash withdrawal limit & Point of Sale (POS) purchase limits as per Schedule of Facilities (SOF). Visit website for more details.

***To apply for an increase in the above limits, visit your nearest branch and submit duly completed channel limit increase form (available at the branch).**

Acknowledgement

Sr. No.:

Branch Use:

Received Channel Registration Form on

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For Customer ID _____ Name: _____

Accepted by - Name: _____ Signature _____

SOL ID: _____ Branch Name: _____